

MINUTES OF THE MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 15-05-2019 AT 1400 HOURS TO REDRESS THE GRIEVANCES OF THE BIDDERS, AS PER RULE 67 OF PUNJAB PROCUREMENT RULES, 2014 (AMENDED), FOR PROCUREMENT OF WAREHOUSE EQUIPMENT FOR THE FY 2018-19 UNDER IRMNCH AND NUTRITION PROGRAM PUNJAB.

A meeting of the Grievance Redressal Committee was held on 15-05-2019 at 1400 hours in committee room of Director General Health Service Punjab, 24-Cooper Road, Lahore to redress the grievances of the bidders, as per Rule 67 of Punjab Procurement Rules, 2014, for procurement of WAREHOUSE EQUIPMENT for Financial Year 2018-19. The Director General Health Services, Punjab chaired the meeting.

2. Following members of Grievance Redressal Committee attended the meeting:

1	The Director General Health Services, Government of the Punjab, Primary & Secondary Healthcare Department	In-Chair
2	The Program Director, IRMNCH & Nutrition Program, Government of the Punjab, Primary & Secondary Healthcare Department	Member
3	The Co-opted Member O/o the Director General Health Services, Government of the Punjab, Primary & Secondary Healthcare Department	Member

3. Following members of the Bid/Technical Evaluation Committee presented the case to the grievance redressal committee:

1	The Additional Director (Procurement), IRMNCH & Nutrition Program, Government of the Punjab, Primary & Secondary Healthcare Department
2	The Prequalification Specialist-I, Primary & Secondary Healthcare Department
3	Logistics Officer IRMNCH & Nutrition Program, Primary & Secondary Healthcare Department

4. Background of the case is that IRMNCH & Nutrition Program, Punjab invited bids for procurement of WAREHOUSE EQUIPMENT through advertisement in national press on 15.03.2019 & uploaded on websites of program, Primary & Secondary Healthcare Department and Punjab Procurement Regularity Authority on 18-03-2019. The process was initiated for the recommended list of items required for IRMNCH & Nutrition Program, Punjab. In response there to 13 bids were received and opened on 01-04-2019.

5. Out of total no bid was responsive. The finalized technical evaluation report was uploaded on the official websites of the IRMNCH & Nutrition Program Punjab, Primary & Secondary Healthcare Department Punjab on 18-04-2019. Against the Technical Evaluation Report, Grievances were received from aggrieved bidders up to 29-04-2019 which were placed before the Grievance Redressal Committee for decision.

6. The case wise proceedings of the meeting are as follows

Sr. No	Name & Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	DECISIONS OF THE GRIEVANCE COMMITTEE
1	M/s Apex Enterprises	1. Hydraulic Hand Pallet Truck /Non-Responsive 2. Hand Trolley /Non-Responsive	1. <u>Sample Not Approved, Color Not as per Specification, Grip Not up to the Mark.</u> Manufacturer's Authorization not legalized/notorized, Compliance of warranty not attached, Audit balance sheet of 2017-18 not attached, Performance of the quoted product is not satisfactory, firm does not have 3 years experience. 2. <u>Sample Not Approved, Poor Quality, Poor Finishing.</u> Compliance of warranty not attached, Audit balance sheet of 2017-18 not attached, Performance of the quoted product is not satisfactory, firm does not have 3 years experience	1. Sample meets all mechanical specification but color not as per specifications that were minor deviation. We have quoted this product and same manufacturer last 3 years in Primary and Secondary Department. We were accepted technically but price is high. Balance sheet 2017-18 is attached. 2. It is local product and already prepared before your tender. We will give best quality if you have chance to serve us in your esteemed organization. We will meet all observations as per your demand. It is requested that we will meet your entire requirement and please consider us.	Mr. Farooq from M/s Apex Enterprises attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Firm requested to re-evaluate samples. It was a request rather than grievance. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that it is a request rather than grievance. So request submitted by the firm is hereby rejected and upheld the decision of technical evaluation committee and the status of the firm is still declared as " Non-Responsive ".

Meeting ended with the vote of thanks by the chair.