

MINUTES OF THE MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 15-05-2019 AT 1400 HOURS TO REDRESS THE GRIEVANCES OF THE BIDDERS, AS PER RULE 67 OF PUNJAB PROCUREMENT RULES, 2014 (AMENDED), FOR PROCUREMENT OF INF. RINGER LACTATE 1000ml FOR THE FY 2018-19 UNDER IRMNCH AND NUTRITION PROGRAM PUNJAB.

A meeting of the Grievance Redressal Committee was held on 15-05-2019 at 1400 hours in committee room of Director General Health Service Punjab, 24-Cooper Road, Lahore to redress the grievances of the bidders, as per Rule 67 of Punjab Procurement Rules, 2014, for procurement of Infusion Ringer Lactate 1000ml for Financial Year 2018-19. The Director General Health Services, Punjab chaired the meeting.

2. Following members of Grievance Redressal Committee attended the meeting:

1	The Director General Health Services, Government of the Punjab, Primary & Secondary Healthcare Department	In-Chair
2	The Program Director, IRMNCH & Nutrition Program, Government of the Punjab, Primary & Secondary Healthcare Department	Member
3	The Co-opted Member O/o the Director General Health Services, Government of the Punjab, Primary & Secondary Healthcare Department	Member

3. Following members of the Bid/Technical Evaluation Committee presented the case to the grievance redressal committee:

1	The Additional Director (Procurement), IRMNCH & Nutrition Program, Government of the Punjab, Primary & Secondary Healthcare Department
2	The Prequalification Specialist-I, Primary & Secondary Healthcare Department
3	Logistics Officer IRMNCH & Nutrition Program, Primary & Secondary Healthcare Department

4. Background of the case is that IRMNCH & Nutrition Program, Punjab invited bids for procurement of Infusion Ringer Lactate 1000ml through advertisement in national press on 12.04.2019 & websites of Department, Primary & Secondary Healthcare Department and Punjab Procurement Regularity Authority. The process was initiated for the recommended list of essential items required for IRMNCH & Nutrition Program, Punjab. In response there to, 05 bids were received and opened on 29-04-2019.

5. Out of total 03 bids were responsive in full. The finalized technical evaluation report was uploaded on the official websites of the IRMNCH & Nutrition Program Punjab, Primary & Secondary Healthcare Department Punjab on 02-05-2019. Against the Technical Evaluation Report, Grievances were received from aggrieved bidders up to 13-05-2019 which were placed before the Grievance Redressal Committee for decision.

6. The case wise proceedings of the meeting are as follows

Sr. No	Name & Address of the Firm	Item	Reason of Rejection	Grievance of the Applicant Firm	DECISIONS OF THE GRIEVANCE COMMITTEE
1	M/s VISION PHARMACEUTICALS (PVT) LTD Plot No. 22-23, Industrial Triangle, Kahuta Road, Islamabad.	Inf. Ringer Lactate/Non Responsive	<ul style="list-style-type: none"> • Undertaking of black listing not Legalized/Notarized. • Undertaking of spurious/adulterated batches not Legalized/Notarized. • No Undertaking to the effect that latex and plastic used in manufacturing is of pharmaceutical grade. • Undertaking regarding quality of product not Legalized/Notarized. 	<p>The firm stated that:</p> <p>It is bring into your kind notice that M/s Vision Pharma is ISO certified company involve in the manufacturing of quality drugs/medicines and infusion. Our products are largely used in all teaching institutes.</p> <p>We are attaching required documents and affidavit duly legalized an notarized for consideration and healthy competition.</p> <ul style="list-style-type: none"> • Valid ISO 14001 (Environment Management System (EMS) certificate. • Accelerated and real time Stability study from 01-01-2017 till closing date of submission of RFP. • Undertakings duly legalized/notarized. 	<p>Mr. Amjad from M/s VISION PHARMACEUTICALS (PVT) LTD attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Legalized/Notarized undertakings regarding Blacklisting, spurious/adulterated, pharmaceutical grade Plastic material & quality of product provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that previously firm obtained 24 marks so firm awarded 3 marks in ISO 14001 certificate as it is renewed on 15-04-2019 before the closing date of bid submission that was 29-04-2019, 1 Mark in accelerated stability study and 10 Marks of Undertaking regarding quality of product that is Legalized/Notarized. Now total obtained marks are 38 out of 60 so grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".</p>

Meeting ended with the vote of thanks by the chair.

Co-opted Member
 O/O the DGHS Punjab,
 Lahore
(Member)

DIRECTOR GENERAL HEALTH SERVICES
 Punjab, Lahore
(Chairman)

PROGRAM DIRECTOR
 IRMNCH & Nutrition Program
 Punjab Lahore
(Member)