

MINUTES OF THE MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 16-04-2019.AT 1530hrs TO REDRESS THE GRIEVANCES OF THE BIDDERS, AS PER RULE 67 OF PUNJAB PROCUREMENT RULES, 2014 (AMENDED), FOR PROCUREMENT OF ESSENTIAL ITEMS FOR BHU'S FOR FY 2018-19.

A meeting of the Grievance Redressal Committee was held on 16-04-2019 at 1530hrs in committee room of Director General Health Service Punjab, 24-Cooper Road, Lahore to redress the grievances of the bidders, as per Rule 67 of Punjab Procurement Rules, 2014, for procurement of essential items for BHU's for Financial Year 2018-19. The Director General Health Services, Punjab chaired the meeting.

2. Following members of Grievance Redressal Committee attended the meeting:

1	The Director General Health Services, Government of the Punjab, Primary & Secondary Healthcare Department	In-Chair
2	The Program Director, IRMNCH & Nutrition Program, Government of the Punjab, Primary & Secondary Healthcare Department	Member
3	The Co-opted Member O/o the Director General Health Services, Government of the Punjab, Primary & Secondary Healthcare Department	Member

3. Following members of the Bid/Technical Evaluation Committee presented the case to the grievance redressal committee:

1	The Additional Director (Procurement), IRMNCH & Nutrition Program, Government of the Punjab, Primary & Secondary Healthcare Department
2	The Prequalification Specialist-I, Primary & Secondary Healthcare Department
3	Logistics Officer IRMNCH & Nutrition Program, Primary & Secondary Healthcare Department

4. Background of the case is that IRMNCH & Nutrition Program, Punjab invited bids for procurement of essential items for BHU's etc., through advertisement in national press on 23.01.2019 & websites of Department, Primary & Secondary Healthcare Department and Punjab Procurement Regularity Authority. The process was initiated for the recommended list of essential items required for IRMNCH & Nutrition Program, Punjab. In response there to, 73 bids were received and opened on 11-02-2019.

5. Out of total 73 bids, 03 bids were responsive in full. The finalized technical evaluation report was uploaded on the official websites of the IRMNCH & Nutrition Program Punjab & Primary & Secondary Healthcare Department Punjab on 15-03-2019. Against the Technical Evaluation Report, Grievances were received from aggrieved applicants up to 25-03-2019 which were placed before the Grievance Redressal Committee for decision.

6. The case wise proceedings of the meeting are as follows.

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
1.	M/s Professional Hospital Furnishers 19-A (N), Industrial Estate, Sialkot	IUD Insertion Kit/Non-Responsive	The performance of the quoted model in local Environment	The firm stated that: In the evaluation report it is mentioned that there is "NO Performance of the quoted model in local environment". IUD Insertion Kit is mostly demanded by IRMNCH & PWD departments and is mostly required on a need base, that is why we don't have any orders by the Kits name, but we have manufactured and supplied the individual instruments mentioned in the IUD insertion Kit the orders have been attached with this letter. In the light of explained circumstances, it is requested to please re-evaluate our offer as proposed above.	Mr. Abdul Hameed Bhatti from M/s Professional Hospital Furnishers attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Purchase orders with individual items of IUD Kits were presented in the technical bid. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as " Responsive ".
2.	M/s Thankful Agencies Iqbal Mansion, Bank Sqaure, Nila Gumbad, Lahore	Electrical Instrument Sterilizer 12x6/Autoclave	2% Bid Security Hidden	The firm stated that: As per previous practice of your department, all over the Pakistan that is rule the defaced the bid security amount on photocopy and attached with technical offer. We attached this photocopy of Bid security with defaced amount for that our bid call non responsive. Sir we think this is not any rule violation because we attached the photocopy with technical offer and department can verify it from photocopy from bank. However the original bid security is attach with financial offer. We undertake that if our 2% original bid security not found with financial offer you can reject our tender.	Mr. Shoab from M/s Thankful Agencies attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Value of 2% bid security of Rs: 9,600/- as per bidding documents in shape of CDR (copy) provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as " Responsive ".
3.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Adult Ambu Bag with Mask/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Valid GST Registration 	The firm stated that: M/s Quintex Medicals quoted Adult Ambu Bag with Masks and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the	Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.	Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab & Valid GST Registration provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as "Responsive" .
4.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	New Born Ambu Bag with Mask/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted New Born Ambu Bag with Mask and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab & Valid GST Registration provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as "Responsive".</p>
5.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Baby Weighing Scale/Non-Responsive	<ul style="list-style-type: none"> • Valid Authorization/JV • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Baby Weighing Scale and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab & valid authorization provided by the firm. The committee after due deliberation and discussion, keeping in view the required</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
					parameters in detail and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as “Responsive” .
6.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Blood Pressure Apparatus/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The Performance of the quoted model in the Local Environment • Valid GST Registration • The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Blood Pressure Apparatus and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration and purchase order provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail as firm awarded 2 marks (1 in managerial staff and 1 in sales staff) and total obtained marks are 65 out of 100 and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as “Responsive”.</p>
7.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Electric Instrument Sterilizer/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The Performance of the quoted model in the Local Environment • Valid GST Registration • The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Electric Instrument Sterilizer and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration and Performance of the quoted model in the Local Environment by the firm.</p> <p>The committee after due deliberation and</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
					discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted upto Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration by the firm. However, Performance of the quoted model in the Local Environment was not verified, so upheld the decision of technical evaluation committee and the status of the firm is still declared as "Non-Responsive".
8.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Adult Bed Pan with Cover/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The Performance of the quoted model in the Local Environment • Valid GST Registration 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Adult Bed Pan with Cover and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration and purchase orders with different instruments as required in quoted item provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as "Responsive".</p>
9.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Examination Light/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Valid GST Registration • The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Examination Light and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				the copies of said missing / overlooked documents again with this letter please.	GST Registration provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail as firm awarded 2 marks (1 in managerial staff and 1 in sales staff) and total obtained marks are 65 out of 100 and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as “Responsive” .
10.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Thermometer Digital/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The Performance of the quoted model in the Local Environment • Valid GST Registration 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Thermometer Digital and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration and Performance of the quoted model in the Local Environment by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted upto Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration by the firm. However, Performance of the quoted model in the Local Environment was not verified, so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive”.</p>
11.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Fetal Heart Detector/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The Performance of the 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Fetal Heart Detector and we have attached the list of managerial & Technical staff with academic</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<p>quoted model in the Local Environment</p> <ul style="list-style-type: none"> Valid GST Registration The firm did not obtain passing marks 65 out of 100. 	<p>degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration and purchase order provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail as firm awarded 2 marks (1 in managerial staff and 1 in sales staff) and total obtained marks are 65 out of 100 and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as “Responsive”.</p>
12.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	IUD Insertion Kit/Non-Responsive	<ul style="list-style-type: none"> Technical & Engineering Capability IT Equipping/furnishing of the service Lab The Performance of the quoted model in the Local Environment Valid GST Registration 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted IUD Insertion Kit and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration and Purchase orders with individual items of IUD Kits were presented in the technical bid as provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as “Responsive”.</p>
13.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Adult Stethoscope/Non-Responsive	<ul style="list-style-type: none"> Technical & Engineering Capability 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Adult Stethoscope and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.	Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as "Responsive" .
14.	M/s Quintex Medicals 11/A, Street # 26, Shadab Colony, Temple Road, Lahore	Nebulizer with Mask Kit/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Valid GST Registration • The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>M/s Quintex Medicals quoted Nebulizer with Mask Kit and we have attached the list of managerial & Technical staff with academic degrees & certificates. We also attached the list of related tools available in our workshop/lab and copy of valid GST certificate with our technical bid. Hence find the copies of said missing / overlooked documents again with this letter please.</p>	<p>Mr. Atif Hussain from M/s Quintex Medicals attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail as firm awarded 2 marks (1 in managerial staff and 1 in sales staff) and total obtained marks are 66 out of 100 and decided that the grievance submitted by the firm is hereby accepted. Now the status of the firm is declared as "Responsive".</p>
15.	M/s New Era Technologies 211-Qayyum Block Mustafa Town, Lahore	Delivery Table/Non-Responsive	<ol style="list-style-type: none"> 1. The firm did not obtain passing marks 65 out of 100. 2. The Performance of the quoted model in the Local Environment 3. Compliance of Warranty as per tender 4. Bid Validity 5. Technical & Engineering 	<p>The firm Stated that:</p> <ol style="list-style-type: none"> 1. We have attached the integrated certificate that includes standards ISO 9001, ISO 14001 & OHSAS 18001. It is our kind submission that our firm is certified from AFNOR which is a French Accreditations Body and working independently. They have allotted us a specific number which is mentioned on the top of the certificate, which 	<p>Mr. Ammar from M/s New Era Technologies attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Compliance of Warranty as per tender, Bid Validity, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab and</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<p>Capability</p> <p>6. IT Equipping/furnishing of the service Lab</p> <p>7. Valid GST Registration</p> <p>8. 2% Bid Security</p>	<p>can be verified at any point of time by anyone.</p> <p>2. We have supplied medicine trollies to IRMNCH and delivery tables to Govt. of Balochistan and purchase orders of both of the products are attached in already submitted bid.</p> <p>3. It is our Kind submission that as per requirement of the bidding documents we have submitted the undertaking in this effect for compliance of warranty and also submitted the undertaking of "Acceptance of terms & Conditions" in this effect.</p>	<p>Valid GST Registration & purchase order provided by the firm. Firm representative asked that Original CDR attached in financial bid.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted except the Performance of the quoted model in the Local Environment as purchase order provided is issued on 17-04-2018 that is less than one year as per evaluation criteria, so upheld the decision of technical evaluation committee and the status of the firm is still declared as "Non-Responsive".</p>
16.	M/s New Era Technologies 211-Qayyum Block Mustafa Town, Lahore	Medicine Trolley/Non-Responsive	<ul style="list-style-type: none"> • The firm did not obtain passing marks 65 out of 100. • Compliance of Warranty as per tender • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Valid GST Registration • 2% Bid Security • Copy of Valid CNIC 	<p>The firm Stated that:</p> <p>1. We have attached the integrated certificate that includes standards ISO 9001, ISO 14001 & OHSAS 18001. It is our kind submission that our firm is certified from AFNOR which is a French Accreditations Body and working independently. They have allotted us a specific number which is mentioned on the top of the certificate, which can be verified at any point of time by anyone.</p> <p>2. We have supplied medicine trollies to IRMNCH and delivery tables to Govt. of Balochistan and purchase orders of both of the products are attached in already submitted bid.</p> <p>3. It is our Kind submission that as per requirement of the bidding documents we have submitted the undertaking in this effect for compliance of warranty and also submitted the undertaking of "Acceptance of terms & Conditions" in this effect.</p>	<p>Mr. Ammar from M/s New Era Technologies attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Compliance of Warranty as per tender, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Copy of CNIC, Valid GST Registration, purchase order & ISO certification provided by the firm. Value of 2% bid security of Rs. 36,000/- as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and firm awarded 10 marks in ISO certification so total marks obtain by the firm is 66 out of 100 so committee decided that the grievance submitted by the firm is hereby accepted and</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
					the status of the firm is declared as "Responsive" .
17.	M/s Artech Biomed (Pvt) Ltd. 12-A/4, 3 rd Floor, Agro Flats, Shadman Market, Shadman-I Lahore.	Fetal Heart Detector/Non-Responsive	<ul style="list-style-type: none"> • Sample Not Submitted. • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The Performance of the quoted model in the Local Environment • The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>We annexed copy of FBR as active tax payer at Annexure-F. The Tax Returns (Last 02 years) are attached herewith this letter at attachment.</p> <p>We annexed company profile including technical/engineering and managerial staff at Annexure "P" Profile attached again this letter at attachment II</p> <p>We annexed company profile including technical/engineering and managerial staff at Annexure-P. Profile attached again this letter at attachment II.</p> <p>We annexed company profile including technical/engineering and managerial staff at Annexure-. Profile attached again this letter at attachment II.</p>	<p>Mr.Riaz Mehmood & Umer farooq from M/s Artech Biomed (Pvt) Ltd. attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab and The Performance of the quoted model in the Local Environment provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted upto Technical & Engineering Capability, IT Equipping/furnishing of the service Lab. However Performance of the quoted model in the Local Environment is not verified as international experience was attached that is not considered and not as per evaluation criteria and firm did not provided sample along with bid, so upheld the decision of technical evaluation committee and the status of the firm is still declared as "Non-Responsive".</p>
18.	M/s Kasbn International 422-A-1, Gulberg III, Lahore	Examination Light/ Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Valid GST Registration • 2% Bid Security Hidden 	<p>The firm stated that:</p> <ul style="list-style-type: none"> • We have also attached detail of engineers & servicing Lab/ Workshop with our technical offer please reviews our technical offer again. (Copy of the same is also attached herewith for ready reference). 	<p>Mr. Mustansir Hussain from M/s Kasbn International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				<ul style="list-style-type: none"> • We have also attached proof of valid GST registration with our technical offer please reviews our technical offer again. (Copy of the same is also attached herewith for ready reference). • We have submit bid security in shape of original CDR#0245.165170 dated 08-02-2019 amounting to Rs. 110,000.00 2% of total estimated cost mentioned in the tender advertisement with our financial bid and copy of CDR defaced amount attached with technical offer as previous practice of PPRA Rule. We are attaching herewith copy of same CDR#0245.165170 dated 08-02-2019 amounting to Rs. 110,000.00 with amount for your perusal. • It is requested to please accept our above clarification and approve our technical offer in the best interest of Government organization. 	<p>Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration provided by the firm. Value of 2% bid security of Rs:110,00 as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>
19.	M/s Sahar International (Pvt) Ltd. 95-A-1, Gulberg III Lahore.	Examination Light/ Non-Responsive	<ul style="list-style-type: none"> • Sample Not Approved. • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Compliance of warranty as per tender • Copy of Valid CNIC • Audit Balance Sheet of 2016-17 attached only. • The firm did not obtain passing marks 65 out of 100. • ISO Certificate expired 	<p>The firm stated that:</p> <p>We would like to bring to your kind notice that Dr. Mach Gmbh & Co light are in the Pakistan market since 1986, and we have sold and maintaining over 3000 lights in Punjab Health Department alone. Thus the reasons given for rejection of our offer are INCORRECT.</p> <p>Evidence for 2,3,5 and 6 are all available in our technical offer, where we have provided/attached all the related information and documentation.</p> <p>Also the sample of the offered lights has been submitted by us. It is requested that our offer may please be technically re evaluated.</p> <p>Furthermore please Note that:</p> <p>1. The sample offered is a wall mounted light, this was readily available with us.</p>	<p>Mr.Aamir from M/s Sahar International (Pvt) Ltd. attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Compliance of warranty as per tender, Copy of Valid CNIC, Audit Balance Sheets provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted upto Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Compliance of warranty as per</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				<p>We have confirmed in our offer sheet that we will supply a mobile type light.</p> <p>2. We have offered a LED instead of the tendered HALOGEN type. It may kindly be noted that Halogen is OLD technology which has been replaced by LED .</p> <p>3. LED lights are superior to Halogen type lights.</p> <p>4. According to PPRA, we are allowed to offer Better specifications then tendered and LED is Better.</p>	tender, Copy of Valid CNIC & Audit Balance Sheets. However, the sample provided by the Firm did not approved and quoted item did not comply with advertised specifications, so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive” .
20.	M/s Sahar International (Pvt) Ltd. 95-A-1, Gulberg III Lahore.	Fetal Heart Detector/ Non-Responsive	<ul style="list-style-type: none"> Valid Authorization/JV Technical & Engineering Capability IT Equipping/furnishing of the service Lab The performance of the quoted model in local environment Compliance of warranty as per tender Audit Balance Sheet of 2016-17 attached only. The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>We would like to bring to your kind notice that Toitu Co Ltd Japan Fetal Heart Detectors are in the Pakistan market since 1986, and we have sold and are maintaining over 2000 Units in Punjab Health Department Alone. Also, PMU and SMU have placed orders for more then 400 units in 2018. We fulfill all the reasons given rejection of our at 1,2,3,4 and 5 and therefore reasons given for rejection are INCORRECT.</p> <p>Evidence 1,2,3,4 and 5 is available in our Technical offer, where we have provided/attached the related information and documentation. Also the sample of the offered Fetal Heart Detector has been submitted by us.</p> <p>It is requested that our offer may please be technically re-evaluated.</p>	<p>Mr.Aamir from M/s Sahar International (Pvt) Ltd. attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Valid Authorization, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail that bidder did not provide Compliance of warranty as per tender, Local market experience of the quoted model & Audit Balance Sheet of last year 2017-18. However firm awarded 10 marks in past performance of the bidder now total obtained marks are 50 out of 100 which are less than minimum passing marks 65 out of 100. Committee decided that the grievance submitted by the firm is hereby rejected upheld the decision of technical evaluation committee and the status of the firm is still declared as NON-Responsive.</p>
21.	M/s Apex Enterprises 127/1-B, Bor Society, Johar Town, Lahore	Thermometer/Non-Responsive	<ul style="list-style-type: none"> Bid Validity Technical & Engineering Capability 	<p>The firm Stated that:</p> <ul style="list-style-type: none"> We offered bid validity for 180 days and 	<p>Mr. M.Farooq from M/s Apex Enterprises attended the meeting and presented their grievance to the grievance redressal</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<ul style="list-style-type: none"> • IT Equipping/furnishing of the service Lab • The performance of the quoted model in local environment • Compliance of warranty as per tender • Valid GST Registration • 2% Bid Security Hidden • Audited Balance sheet of last two fiscal years • The firm did not obtain passing marks 65 out of 100. • 	<p>02 years warranty mentioned in our technical & financial offer.</p> <ul style="list-style-type: none"> • List of technical & Engineering staff is already attached (due to your allegation requesting you to resubmitting/reconsider)(List is attached • List attached • Apex Enterprises is ISO certified manufacturer of Hospital furniture, certificate & sample according to your specification is submitted, rest of hospital furniture item's order are attached as performance/capability. • Yes we here by undertake/confirmed your warranty compliance as per tender inquiry. • Original Bid security is already attached with financial and copy of that with technical offer, (copy of that is attaching again for your ready reference) • Reference purchase orders of Hospital attached • All ready attached with tender documents (copy is attached) • Detail of Managerial staff is already attached in company profile (Managerial staff detail is attached as per your requirement) 	<p>committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Bid Validity, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, performance of the quoted model in local environment, Compliance of warranty as per tender, Valid GST Registration & Audited Balance sheet of last two fiscal years provided by the firm. Value of 2% bid security of Rs. 2,100/-as per bidding documents in shape of CDR (copy) also provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that local experience of the quoted item is not verified, so upheld the decision of technical evaluation committee and the status of the firm is still declared as "Non-Responsive".</p>
22.	M/s Apex Enterprises 127/1-B, Bor Society, Johar Town, Lahore	Medicine Trolley/Non- Responsive	<ul style="list-style-type: none"> • Sample not Approved • Bid Validity • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Compliance of warranty as per tender • Valid GST Registration • 2% Bid Security Hidden 	<p>The firm Stated that:</p> <ul style="list-style-type: none"> • We offered bid validity for 180 days and 02 years warranty mentioned in our technical & financial offer. • List of technical & Engineering staff is already attached (due to your allegation requesting you to resubmitting/reconsider) (List is attached • List attached 	<p>Mr. M.Farooq from M/s Apex Enterprises attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Bid Validity, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, performance of the quoted model in local</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<ul style="list-style-type: none"> • The firm did not obtain passing marks 65 out of 100. • 	<ul style="list-style-type: none"> • Apex Enterprises is ISO certified manufacturer of Hospital furniture, certificate & sample according to your specification is submitted, rest of hospital furniture item's order are attached as performance/capability. • Yes we here by undertake/confirmed your warranty compliance as per tender inquiry. • We offered as per your tender specification. (our sample is in your esteemed Organization.) • Original Bid security is already attached with financial and copy of that with technical offer, (copy of that is attaching again for your ready reference) • Reference purchase orders of Hospital attached • All ready attached with tender documents (copy is attached) • Detail of Managerial staff is already attached in company profile (Managerial staff detail is attached as per your requirement) 	<p>environment, Compliance of warranty as per tender, Valid GST Registration & Audited Balance sheet of last two fiscal years provided by the firm. Value of 2% bid security of Rs. 36,000/-as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that provided sample is not approved by the technical committee ,so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive”.</p>
23.	M/s Apex Enterprises 127/1-B, Bor Society, Johar Town, Lahore	Sim's Vaginal Speculum/Non-Responsive	<ul style="list-style-type: none"> • Sample not Approved • Bid Validity • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The performance of the quoted model in local environment • Compliance of warranty as per tender • Valid GST Registration • 2% Bid Security Hidden • Audited Balance sheet of last two fiscal years 	<p>The firm Stated that:</p> <ul style="list-style-type: none"> • We offered bid validity for 180 days and 02 years warranty mentioned in our technical & financial offer. • List of technical & Engineering staff is already attached (due to your allegation requesting you to resubmitting/reconsider) (List is attached) • List attached • Apex Enterprises is ISO certified manufacturer of Hospital furniture, certificate & sample according to your specification is submitted, rest of hospital furniture item's order are attached as 	<p>Mr. M.Farooq from M/s Apex Enterprises attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Bid Validity, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, performance of the quoted model in local environment, Compliance of warranty as per tender, Valid GST Registration & Audited Balance sheet of last two fiscal years provided by the firm. Value of 2% bid security of Rs. 10,400/-as per bidding documents in shape of</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<ul style="list-style-type: none"> • The firm did not obtain passing marks 65 out of 100. 	<p>performance/capability.</p> <ul style="list-style-type: none"> • Yes we here by undertake/confirmed your warranty compliance as per tender inquiry. • We offered as per your tender specification. (our sample is in your esteemed Organization.) • Original Bid security is already attached with financial and copy of that with technical offer, (copy of that is attaching again for your ready reference) • Reference purchase orders of Hospital attached • All ready attached with tender documents (copy is attached) • Detail of Managerial staff is already attached in company profile (Managerial staff detail is attached as per your requirement) 	<p>CDR (copy) also provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that provided sample is not approved by the technical committee ,so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive”.</p>
24.	M/s Apex Enterprises 127/1-B, Bor Society, Johar Town, Lahore	Delivery Set with episiotomy Set/Non- Responsive	<ul style="list-style-type: none"> • Sample not Approved • Bid Validity • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The performance of the quoted model in local environment • Compliance of warranty as per tender • Valid GST Registration • 2% Bid Security Hidden • Audited Balance sheet of last two fiscal years • The firm did not obtain passing marks 65 out of 100. 	<p>The firm Stated that:</p> <ul style="list-style-type: none"> • We offered bid validity for 180 days and 02 years warranty mentioned in our technical & financial offer. • List of technical & Engineering staff is already attached (due to your allegation requesting you to resubmitting/reconsider) (List is attached) • List attached • Apex Enterprises is ISO certified manufacturer of Hospital furniture, certificate & sample according to your specification is submitted, rest of hospital furniture item’s order are attached as performance/capability. • Yes we here by undertake/confirmed your warranty compliance as per tender inquiry. • We offered as per your tender 	<p>Mr. M.Farooq from M/s Apex Enterprises attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Bid Validity, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, performance of the quoted model in local environment, Compliance of warranty as per tender, Valid GST Registration & Audited Balance sheet of last two fiscal years provided by the firm. Value of 2% bid security of Rs. 36,000/-as per bidding documents in shape of CDR (copy) also provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that provided sample is not approved by the technical committee ,so upheld the decision of</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				<p>specification. (our sample is in your esteemed Organization.)</p> <ul style="list-style-type: none"> • Original Bid security is already attached with financial and copy of that with technical offer, (copy of that is attaching again for your ready reference) • Reference purchase orders of Hospital attached • All ready attached with tender documents (copy is attached) • Detail of Managerial staff is already attached in company profile (Managerial staff detail is attached as per your requirement) 	<p>technical evaluation committee and the status of the firm is still declared as “Non-Responsive”.</p>
25.	M/s Apex Enterprises 127/1-B, Bor Society, Johar Town, Lahore	Delivery Table/Non- Responsive	<ul style="list-style-type: none"> • Sample not Approved • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The performance of the quoted model in local environment • Compliance of warranty as per tender • Valid GST Registration • 2% Bid Security Hidden • Audited Balance sheet of last two fiscal years • The firm did not obtain passing marks 65 out of 100. 	<p>The firm Stated that:</p> <ul style="list-style-type: none"> • List of technical & Engineering staff is already attached (due to your allegation requesting you to resubmitting/reconsider) (List is attached) • List attached • Apex Enterprises is ISO certified manufacturer of Hospital furniture, certificate & sample according to your specification is submitted, rest of hospital furniture item’s order are attached as performance/capability. • Yes we here by undertake/confirmed your warranty compliance as per tender inquiry. • We offered as per your tender specification. (our sample is in your esteemed Organization.) • Original Bid security is already attached with financial and copy of that with technical offer, (copy of that is attaching again for your ready reference) • Reference purchase orders of Hospital attached 	<p>Mr. M.Farooq from M/s Apex Enterprises attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Bid Validity, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, performance of the quoted model in local environment, Compliance of warranty as per tender, Valid GST Registration & Audited Balance sheet of last two fiscal years provided by the firm. Value of 2% bid security of Rs 105,000/-as per bidding documents in shape of CDR (copy) also provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that provided sample is not approved by the technical committee ,so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive”.</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				<ul style="list-style-type: none"> All ready attached with tender documents (copy is attached) Detail of Managerial staff is already attached in company profile (Managerial staff detail is attached as per your requirement) 	
26.	M/s Noorani Surgical (Pvt) Ltd Noorani Mansion, Bank Square, Nila Gunbad, Lahore	Delivery Table/Non-Responsive	<ul style="list-style-type: none"> Technical & Engineering Capability IT Equipping/furnishing of the service Lab The performance of the quoted model in local environment Compliance of warranty as per tender Audited Balance sheet of last two fiscal years The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>We have submitted our bid as per department, for your kind reference I am enclosing all above mentioned documents along with this letter, more over we are agreed to all of your terms and conditions and if department will ask we will submit these terms and conditions on the judicial stamp paper along with sign and stamp, we should if required.</p> <p>We request your good self that we should be given one more chance to resubmit the required documents by the technical committee.</p>	<p>Mr.Faheem Ahmad from M/s Noorani Surgical (Pvt) Ltd attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, performance of the quoted model in local environment, Compliance of warranty as per tender & Audited Balance sheet of last two fiscal years provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and the firm awarded 5 marks in audit balance sheet 2017-18 and 5 marks in sales staff now firm obtained total 65 marks out 100 so committee decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>
27.	M/s Noorani Surgical (Pvt) Ltd Noorani Mansion, Bank Square, Nila Gunbad, Lahore	Delivery Set with Episiotomy Set/Non-Responsive	<ul style="list-style-type: none"> Sample Not Approved Technical & Engineering Capability IT Equipping/furnishing of the service Lab The performance of the quoted model in local environment Compliance of warranty as per tender Audited Balance sheet of 	<p>The firm stated that:</p> <p>We have submitted our bid as per department, for your kind reference I am enclosing all above mentioned documents along with this letter, more over we are agreed to all of your terms and conditions and if department will ask we will submit these terms and conditions on the judicial stamp paper along with sign and stamp, we should if required.</p> <p>We request your good self that we should be</p>	<p>Mr.Faheem Ahmad from M/s Noorani Surgical (Pvt) Ltd attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, performance of the quoted model in local environment, Compliance of warranty as per tender & Audited Balance sheet of last two</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			last two fiscal years <ul style="list-style-type: none"> • The firm did not obtain passing marks 65 out of 100. 	given one more chance to resubmit the required documents by the technical committee.	fiscal years provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that provided sample is not approved by the technical committee ,so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive” .
28.	M/s Noorani Surgical (Pvt) Ltd Noorani Mansion, Bank Square, Nila Gunbad, Lahore	Adult Bed Pans with cover/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Compliance of warranty as per tender • Audited Balance sheet of last two fiscal years • The firm did not obtain passing marks 65 out of 100. 	The firm stated that: We have submitted our bid as per department, for your kind reference I am enclosing all above mentioned documents along with this letter, more over we are agreed to all of your terms and conditions and if department will ask we will submit these terms and conditions on the judicial stamp paper along with sign and stamp, we should if required. We request your good self that we should be given one more chance to resubmit the required documents by the technical committee.	Mr.Faheem Ahmad from M/s Noorani Surgical (Pvt) Ltd attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Compliance of warranty as per tender & Audited Balance sheet of last two fiscal years provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and the firm awarded 5 marks in audit balance sheet 2017-18 and 5 marks in sales staff now firm obtained total 65 marks out 100 so committee decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive” .
29.	M/s Noorani Surgical (Pvt) Ltd Noorani Mansion, Bank Square, Nila Gunbad, Lahore	Sim’s Vaginal Speculum /Non-Responsive	<ul style="list-style-type: none"> • Sample Not Approved • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • The performance of the quoted model in local environment • Compliance of warranty as per tender 	The firm stated that: We have submitted our bid as per department, for your kind reference I am enclosing all above mentioned documents along with this letter, more over we are agreed to all of your terms and conditions and if department will ask we will submit these terms and conditions on the judicial stamp paper along with sign and stamp, we should if required.	Mr.Faheem Ahmad from M/s Noorani Surgical (Pvt) Ltd attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, performance of the quoted model in local environment, Compliance of warranty as per

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<ul style="list-style-type: none"> Audited Balance sheet of last two fiscal years The firm did not obtain passing marks 65 out of 100. 	We request your good self that we should be given one more chance to resubmit the required documents by the technical committee.	tender & Audited Balance sheet of last two fiscal years provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that provided sample is not approved by the technical committee, so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive” .
30.	M/s Noorani Surgical (Pvt) Ltd Noorani Mansion, Bank Square, Nila Gunbad, Lahore	Medicine Trolley/Non-Responsive	<ul style="list-style-type: none"> Sample Not Approved Technical & Engineering Capability IT Equipping/furnishing of the service Lab Compliance of warranty as per tender Audited Balance sheet of last two fiscal years The firm did not obtain passing marks 65 out of 100. 	The firm stated that: We have submitted our bid as per department, for your kind reference I am enclosing all above mentioned documents along with this letter, more over we are agreed to all of your terms and conditions and if department will ask we will submit these terms and conditions on the judicial stamp paper along with sign and stamp, we should if required. We request your good self that we should be given one more chance to resubmit the required documents by the technical committee.	Mr.Faheem Ahmad from M/s Noorani Surgical (Pvt) Ltd attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Compliance of warranty as per tender & Audited Balance sheet of last two fiscal years provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that provided sample is not approved by the technical committee, so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive” .
31.	M/s Noorani Surgical (Pvt) Ltd Noorani Mansion, Bank Square, Nila Gunbad, Lahore	IUD Insertion Kit/Non-Responsive	<ul style="list-style-type: none"> Sample Not Approved Technical & Engineering Capability IT Equipping/furnishing of the service Lab Compliance of warranty as per tender Audited Balance sheet of last two fiscal years The firm did not obtain passing marks 	The firm stated that: We have submitted our bid as per department, for your kind reference I am enclosing all above mentioned documents along with this letter, more over we are agreed to all of your terms and conditions and if department will ask we will submit these terms and conditions on the judicial stamp paper along with sign and stamp, we should if required. We request your good self that we should be	Mr.Faheem Ahmad from M/s Noorani Surgical (Pvt) Ltd attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Compliance of warranty as per tender & Audited Balance sheet of last two fiscal years provided by the firm.

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			65 out of 100.	given one more chance to resubmit the required documents by the technical committee.	The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that provided sample is not approved by the technical committee, so upheld the decision of technical evaluation committee and the status of the firm is still declared as “Non-Responsive” .
32.	M/s Noorani Surgical (Pvt) Ltd Noorani Mansion, Bank Square, Nila Gunbad, Lahore	Oxygen Cylinder/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • IT Equipping/furnishing of the service Lab • Compliance of warranty as per tender • Audited Balance sheet of last two fiscal years • The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>We have submitted our bid as per department, for your kind reference I am enclosing all above mentioned documents along with this letter, more over we are agreed to all of your terms and conditions and if department will ask we will submit these terms and conditions on the judicial stamp paper along with sign and stamp, we should if required.</p> <p>We request your good self that we should be given one more chance to resubmit the required documents by the technical committee.</p>	<p>Mr.Faheem Ahmad from M/s Noorani Surgical (Pvt) Ltd attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Compliance of warranty as per tender, ISO certificate 9001:2015 & Audited Balance sheet of last two fiscal years provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail the firm awarded 10 marks in ISO certification 9001:2015, 5 marks in audit balance sheet and 5 marks in sales staff now the firm obtained total marks 65 out of 100, so the committee decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>
33.	M/s Metro Commercial Enterprises Suite # 1. L.G.F. Abrar Business Centre Wahdat Road, Lahore	Apparatus/Non Responsive. Non-Responsive pe/ Non-Responsive	<ul style="list-style-type: none"> • Affidavit Black Listing • BID Validity • Delivery Period • Technical + Engineering Capability • Compliance of Warranty as per Tender • Valid GST Requirement • Audit Balance Report • Pre-Qualification with 	<ul style="list-style-type: none"> • Sir, we have already submitted the undertaking on Judicial Stamp Paper, as per the requirement regarding the “black listing of firm”. Kindly re-visit our BID to declare us “Responsive”. • Sir we have already submitted the undertaking on Judicial Stamp Paper as per the requirement regarding the “Bid Validity” as per the T/E requirement”. Kindly re-visit our BID to declare us “Responsive. Moreover, we have also confirmed the Bid Validity on 	<p>Mr. M.Faisal from M/s Metro Commercial Enterprises attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Details of Affidavit Black Listing, BID Validity Delivery Period, Technical, Engineering Capability, Compliance of, Warranty as per Tender, Valid GST Requirement & Audit Balance Report</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<p>other Government Institutes</p> <ul style="list-style-type: none"> • Managerial Staff • Technical Staff • 2 % Bid Security • Product Strength 	<p>our technical offer which is attached again as Annexure "A".</p> <ul style="list-style-type: none"> • Sir, we have already submitted the undertaking on Judicial Stamp Paper, as per the requirement regarding the "Delivery Period as per the T/E requirement". Kindly re-visit our BID to declare us "Responsive". Moreover, we have also confirmed the Bid Validity on our technical offer which is attached again as Annexure "A". • Sir, we failed to understand on the remarks for this point as we have attached complete company profile with our bid containing the Technical + Engineering Capabilities. Moreover we have also attached Certificate from our Manufacturer regarding our technical capabilities. We hereby again attached the "Company Profile & Manufacturer Certificate" Annexure "B". Our foreign principal M/s Resister GmbH is Manufacturer Since 1948 CE/FDA/ISO approved (already attached with our bid) which shows that our manufacturer is well capable according to international standards. • Sir, we have already confirmed as per the requirement regarding the "Warranty as per the T/E requirement". Kindly re-visit our BID to declare us "Responsive". Moreover, we have also confirmed the Warranty on our technical offer which is attached again as Annexure "A". • Sir, we have submitted the NTN, STRN certificate attached as Annexure "C" & Income Tax Returns having our Status as Certificate of LCC&I, G.S.T# is also declared as responsive. • Sir, we have attached previous years audit reports & project audit report for FY-2017-18 which is also the authenticated audit balance report. So kindly consider the audit 	<p>provided by the firm.</p> <p>Value of 2% bid security of item Blood Pressure Apparatus Rs. 40,000/-, Thermometer Rs. 2,100/- Adult Stethoscope Rs. 48,000/- as per bidding documents in shape of CDR (copy) also provided by the firm. after due deliberation and discussion, keeping in view the required parameters in detail, the firm awarded 5 marks in audit balance sheet of 2017-18 and 5 marks in prequalification in other government institute, for Blood Pressure Apparatus now the total obtain marks are 66 out of 100 marks, so committee decided that the grievance submitted by the firm is hereby accepted and the status of the firm for quoted items Blood Pressure Apparatus and Adult Stethoscope is declared as "Responsive".</p> <p>ance of the quoted model of Thermometer (digital) in local environment is not verified (at least one year experience) so committee decided to reject the grievance of thermometer and upheld the decision of technical evaluation committee and the firm is still declared as Non-Responsive in thermometer.</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				<p>reports as submitted according to requirement in BID.</p> <ul style="list-style-type: none"> • Sir, our firm has already been Pre-Qualified by Primary & Secondary Healthcare department in previous years attached as “Annexure D”. As this tender is opened for all bidders and there is not mentioned in bidding documents for the bidders to be pre-qualified. So kindly declare us responsive. • Sir, we failed to understand on the remarks for this point as we have attached complete company profile with our bid containing the Technical, Managerial + Engineering Capabilities. Moreover we have also attached Certificate from our Manufacturer regarding our technical capabilities. We are hereby again attached the “Company Profile & Manufacturer Certificate” “Annexure B”. • Sir, we failed to understand on the remarks for this point as we have attached complete company profile with our bid containing the Technical + Engineering Capabilities. Moreover we have also attached Certificate from our Manufacturer regarding our technical capabilities. We are hereby again attached the “Company Profile & Manufacturer Certificate” “Annexure B”. Our foreign principal M/s Resister GmbH is Manufacturer Since 1948 CE/FDA/ISO approved (already attached with our bid) which shows that our manufacturer is well capable according to international standards. • Sir, we have attached the BID Security Copy with Technical BID & Original Bank Instrument with Financial offer as per the requirement. So kindly re-evaluate the BID to declare us Responsive. Copy of BID Security attached at “Annexure E”. • Sir, in our bid, we have attached No. 	

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
				of Purchase order which highlighted that we had supplied >900 units to your organization and >2000 units to different department of Primary & Secondary Healthcare Department in only past 2 years. Kindly re-evaluate our BID to give us maximum numbers.	
34.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Baby Weighing Scale/Non- Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • Valid GST Registration • 2 % Bid Security • Audit Balance Sheet of last 2 fiscal years 	<p>The firm stated that:</p> <p>It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration & Audit Balance Sheet of last 2 fiscal years provided by the firm. bid security of Rs. 8,000/-as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>
35.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	BP Apparatus/Non- Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • Valid GST Registration • 2 % Bid Security • Audit Balance Sheet of last 2 fiscal years 	<p>The firm stated that:</p> <p>It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration & Audit Balance Sheet of last 2 fiscal years provided by the firm. bid security of Rs. 40,000/-as per bidding documents in shape of CDR (copy) also</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
					<p>provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>
36.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Delivery Set with Episiotomy Set/Non- Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • The performance of the quoted model in local environment • Valid GST Registration • 2 % Bid Security • Audit Balance Sheet of last 2 fiscal years 	<p>The firm stated that: It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration, Audit Balance Sheet of last 2 fiscal years & Purchase order provided by the firm. bid security of Rs. 36,000/-as per bidding documents in shape of CDR (copy) also provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>
37.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Electric Instrument Sterilizer/Non- Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • Valid GST Registration • 2 % Bid Security • Audit Balance Sheet of last 2 fiscal years 	<p>The firm stated that: It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration & Audit Balance Sheet of last 2 fiscal years provided by the firm.</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
					bid security of Rs. 9,600/-as per bidding documents in shape of CDR (copy) also provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive” .
38.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Adult Bed Pan/Non- Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • The performance of the quoted model in local environment • Valid GST Registration • 2 % Bid Security • Audit Balance Sheet of last 2 fiscal years 	The firm stated that: It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.	Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration, Audit Balance Sheet of last 2 fiscal years & performance of the quoted model in local environment provided by the firm. bid security of Rs 4,800/-as per bidding documents in shape of CDR (copy) also provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as Responsive .
39.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Sim’s Vaginal Speculum/Non- Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • The performance of the quoted model in local environment • Valid GST Registration • 2 % Bid Security 	The firm stated that: It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.	Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<ul style="list-style-type: none"> Audit Balance Sheet of last 2 fiscal years 		<p>GST Registration, Audit Balance Sheet of last 2 fiscal years & performance of the quoted model in local environment provided by the firm.</p> <p>bid security of Rs. 10,400/-as per bidding documents in shape of CDR (copy) also provided by the firm and also provided purchase orders.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".</p>
40.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Medicine Trolley/Non- Responsive	<ul style="list-style-type: none"> Technical & Engineering Capability Equipping / Furnishing Servicing Lab Valid GST Registration 2 % Bid Security Audit Balance Sheet of last 2 fiscal years 	<p>The firm stated that:</p> <p>It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration & Audit Balance Sheet of last 2 fiscal years provided by the firm.</p> <p>bid security of Rs. 36,000/-as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".</p>
41.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Fetoscope/Non- Responsive	<ul style="list-style-type: none"> Technical & Engineering Capability Equipping / Furnishing Servicing Lab Valid GST Registration 2 % Bid Security 	<p>The firm stated that:</p> <p>It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
			<ul style="list-style-type: none"> Audit Balance Sheet of last 2 fiscal years 	different items to our firm. You are requested to please accept our grievance and declare our firm responsive.	<p>Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration & Audit Balance Sheet of last 2 fiscal years provided by the firm. security of Rs. 400/-as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>
42.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	IUD Insertion Kit/Non- Responsive	<ul style="list-style-type: none"> Technical & Engineering Capability Equipping / Furnishing Servicing Lab The performance of the quoted model in local environment Valid GST Registration 2 % Bid Security Audit Balance Sheet of last 2 fiscal years The firm did not obtain passing marks 65 out of 100. 	<p>The firm stated that:</p> <p>It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration, Audit Balance Sheet of last 2 fiscal years & performance of the quoted model in local environment provided by the firm.</p> <p>bid security of Rs. 4,000/-as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail the firm awarded 5 marks in audit balance sheet, 5 marks in technical staff and 5 marks in availability of tools now the firm obtained total 70 out of 100 marks so the committee decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
43.	Orient Medical	Adult Stethoscope/Non-Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • Valid GST Registration • 2 % Bid Security • Audit Balance Sheet of last 2 fiscal years 	<p>The firm stated that:</p> <p>It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration & Audit Balance Sheet of last 2 fiscal years provided by the firm. bid security of Rs. 48,000/-as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as “Responsive”.</p>
44.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Nebulizer with Mask Kit/Non-Responsive	<ul style="list-style-type: none"> • Valid Authorization • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • The performance of the quoted model in local environment • Valid GST Registration • 2 % Bid Security • Audit Balance Sheet of last 2 fiscal years 	<p>The firm stated that:</p> <p>It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.</p>	<p>Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Valid Authorization, Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration, Audit Balance Sheet of last 2 fiscal years & performance of the quoted model in local environment provided by the firm. bid security of Rs. 20,000/-as per bidding documents in shape of CDR (copy) also provided by the firm.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that performance of the quoted model in local</p>

Sr. No.	Name and Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	Decision of the Committee
					environment is not verified, so upheld the decision of technical evaluation committee and the status of the firm is still declared as "Non-Responsive" .
45.	M/s Orient Medical 80-A, Phase-2, Model Town Link Road, Lahore	Syringe Cutter/Non- Responsive	<ul style="list-style-type: none"> • Technical & Engineering Capability • Equipping / Furnishing Servicing Lab • Valid GST Registration • 2 % Bid Security • Audit Balance Sheet of last 2 fiscal years 	It is stated that we have submitted all the documents in the tender. We have participated in different tenders of the department and department also awarded different items to our firm. You are requested to please accept our grievance and declare our firm responsive.	Mr.Naveed Siddique from M/s Orient Medical attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Detail of Technical & Engineering Capability, IT Equipping/furnishing of the service Lab, Valid GST Registration & Audit Balance Sheet of last 2 fiscal years provided by the firm. bid security of Rs. 2,400/-as per bidding documents in shape of CDR (copy) also provided by the firm. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive" .

Meeting ended with the vote of thanks by the chair.