WORKING PAPER REGARDING GRIEVANCE REDRESSAL AGAINST PROCUREMENT OF CONTRACEPTIVES FOR THE FY 2018-19 UNDER IRMNCH AND NUTRITION PROGRAM PUNJAB

Sr. No	Name & Address of the Firm	Item/Status	Reason of Rejection	Grievance of the Applicant Firm	DECISIONS OF THE GRIEVANCE COMMITTEE
1	M/s DKT Pakistan Private Limited	TCu380A Intrauterine Device (IUD) CU-T 380-A	No DSL. No establishment registration certificate as per Medical Devices Rule 2018. GMP certificate is not legalized/notarized. Free Sale Certificate is not legalized/notarized. Undertakings are not provided by Sole Agent	The firm stated that: We have already submitted the documents, yet, we are again submitting the documentation as detailed below:- 1. Copy of valid Drug Sale License (Form 7-A) No. DHSKDK (Drugs)/1551, dated 07-09-2017 2. Copy of valid Drug Sale License (Form 7-A) No. DHSKDK (Drugs)/1604, dated 26-09-2017 3. Copy of Establishment Registration Certificate as per Medical Devices Rules, 2018. 4. Valid cGMP (GMP & WHO GMO) Certificates & Renewal of Manufacturing License 5. Copy of Quality Certification (EC Certificate Full Quality Assurance System) 6. Free Sale Certificate valid upto 24-01-2022 7. Affidavit (Bid Form 2) 8. Undertaking Regarding Non Declaration of Spurious/Adulterated batch by DTLs of the Punjab/any competent Lab of quoted Item. 9. Undertaking Stamp Paper Firm Not Black Listing/Debarred by any procuring agency 10. Supply/ Purchase Orders of the quoted Product (Equivalent or Higher than the advertised quantity in Private Sector) 11. Undertaking Samples of Quoted Product declared substandard by DTL/NH are less than 1%. 12. Sole agent certification/Authorization from Manufacturer above 06 years.	Mr. Jalal Akbar Bhatti from **M/s DKT Pakistan** attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. Following documents were submitted with the grievance application: Valid Drug Sales License, ERC Application Submission, Valid GMP & Free Sales certificates legalized/notarized, Undertakings regarding not black listed, Spurious and substandard batch. However, committee further checked the status of item as per medical devices rules 2018 in DRAP S.R.O.32(I)/2018. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as **Responsive** with (47/60 marks).

				13. Agency agreements, dated 27-11-2012 & 01-01-2018 14. Supply orders (Local Market Business) 15. Copy of UNFPA Prequalification (Compliance of Quality Standard Certificate) 16. Availability of Quoted Item (Export Invoices) Some other documentation as detailed below, is also submitted. 1. Registration with SECP (DKT) 2. Income Tax Returns (DKT Pakistan Private Limited. 3. Audited Balance Sheet & Profit & Loss Account for Last 3 years (Pregna International) 4. Audit Balance Sheet Last 3 years (DKT) 5. NTN Certificate (DKT Pakistan Private Limited) 6. Sales Tax Certificate (DKT Pakistan Private Limited) You are requested to please consider our grievance and declare us as Responsive.	